Linking Family Account (for pre-existing Members only)

A new key feature of RiderNet 2.0 is the ability to link Family Members.

Preexisting members can link their partners and or children to their account, controlling and coordinating licences, memberships, and event entries.

Following the below steps will outline how to link Family Members:
Login and click on My Profile > Family Members

Then click 'Add Family Member'.

Note: Linking Family Members is only applicable to members under the age of 18 and is limited to a maximum of 10 members.

To add the existing Members in RiderNet, you need to provide:

- RiderNet ID
- Surname
- Date of Birth

The desired Family Member should then appear.

Click 'Add Family Member'. This will then take you back to your Family Members page, displaying those linked.

Note: To remove a Family Member, simply click 'Remove from Family'.

Only Family Managers will have the ability to remove Family Members

Family User Switch

Family Managers will be able to switch between users, allowing them to navigate the accounts to purchase a Club Membership, Licence, Enter an Event, etc for each individual family member.

Clicking the account icon on the top right-hand corner of the account and selecting 'My Family' from the drop-down options or,

Members can access or change the accounts they are using by either going through their Profile and selecting 'Family Members' or,

From here, members can switch between the accounts they have added as Family

The profiles will indicate which account is currently being used as well as the option to remove a Family Member.

NOTE: To help identify which account is being used, the members' name will appear atop the lefthand side of the profile.

The initial logged in member will still appear on the top righthand corner of the page with the icon